



EXECUTIVE CHAMBERS  
KE KE'ENA O KE KIA'ĀINA

JOSH GREEN, M.D.  
GOVERNOR  
KE KIA'ĀINA

February 22, 2023

The Honorable Ronald D. Kouchi  
President of the Senate,  
and Members of the Senate  
State Capitol, Room 409  
Honolulu, Hawai'i 96813

The Honorable Scott K. Saiki  
Speaker, and Members of the  
House of Representatives  
State Capitol, Room 431  
Honolulu, Hawai'i 96813

Aloha President Kouchi and Speaker Saiki:

I am sending this letter to wholeheartedly endorse Susan Fernandez as Deputy Director at the Hawai'i Department of Health (DOH).

Susan has served as the Deputy Director of the Department of Community Services at the City and County of Honolulu. She functioned as the Chief Operations Officer of the Department, managing day-to-day operations, building systems to improve and streamline efforts, tracking employee performance metrics, and developing innovative processes to increase efficiency.

She also worked as the Assistant Hospital Administrator for Hilo Medical Center; Chief Budget, Planning, and Management Officer for the Department of Human Services; Budget Chief for the Hawai'i House Finance Committee; and with the Applied Research department at Kaiser Permanente Hawai'i. Throughout her career, she gained valuable insights into healthcare performance metrics, healthcare program development, effective implementation strategies, and budget policies and procedures.

Susan earned an M.B.A. from the University of Hawai'i at Mānoa Shidler College of Business and a B.B.A. from the University of Hawai'i at Mānoa.

I have every confidence that Susan will serve the state well in her capacity as Deputy Director of the Hawai'i DOH.

Mahalo,

Josh Green, M.D.  
Governor, State of Hawai'i