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IA-0000000303

Individual Application

Application ID	IA-0000000303	Account	AUW Grants Management
Application Status	Submitted	Contact	Ken Ooka

ACT 310 - Application for Grants

Legal Name of Requesting Org/Individual	Maika'i Health Corporation	DBA	Maika'i Health Community Clinic
Type of Business Entity	501 (C)(3) Non-Profit Corporation	Existing Service(Presently in Operation)	Yes
Mailing Address	740 Kilauea Avenue Hilo, Hawaii 96720 United States	Amount of State Funds Requested	\$265,763.00
Island	Hawaii (Big Island)		

Program Overview

Program 1 Overview The purpose of this project is to expand access to MAT services in rural East Hawai'i Island. This funding will allow MH to establish an urgently needed multi-partner MAT program that can be sustained over the long-term. This project will enable us to:

- Recruit, train, and retain clinical and support staff that will be part of this project;
- Deploy a robust multi-partner community outreach and education strategy;
- Further expand existing and establish new partnerships with for- and nonprofit health and social services organizations, among others, to bolster OUD/AUD patient adherence and rehabilitation success; and
- Work with health plans, including Medicaid, to maximize billing and coding, thereby reducing insurance reimbursement variability and strengthening the project sustainability.

This project will ensure that MH establishes an integrated MAT program focusing on a 'wholepatient' treatment approach. MH's multi-disciplinary care team methodology for the treatment of OUD/AUD creates a supportive foundation for staff rising to challenges associated with this service line. In leveraging specialties and clinic resources throughout various components of program workflow, MH's processes will foster an environment that shares the burden of service challenges within a supportive network of program team members and peer resources.

Program 2 Overview

Program 3 Overview

Department Notes

Agency Eligibility

Recipient of Terminated Federal Funding	Yes	Able to Provide Documentation Evidence	Yes
Serves Negatively Impacted Populations	Yes	Narrative	Document 1 "A note from FORHP" demonstrates the federal shift in priorities based on executive policies. This shift made unavailable our organization's federal funding for specific demographics thereby increasing disparities and diminishing our equitable

access to our services.

Documents 2-4 " Screenshots" are federal funding requests for grant draws that haven't been disbursed to our organization.

Document 5 "HRSA MAT Draw Request" demonstrates the breakdown of a typical funding request, showing impacts to salary and overhead expenses.

Date Funding Stopped 9/30/2025

Amount of Other Funds Available

State Fund Total Amount	\$0.00	County Fund Total Amount	\$0.00
Federal Fund Total Amount	\$347,208.00	Private/Other Fund Total Amount	\$34,375.00
Total Amount of State Grants	\$0.00	Unrestricted Assets	\$25,221.49

Contact Person for Matters Involving this Application

Applicant Name	Ken Ooka	Applicant Title	Chief Pharmacy & Public Health Officer
Applicant Phone	(808) 333-3420	Applicant Email	ken.ooka@maikaihealth.org

State of Hawaii Eligibility

Organization is Licensed or Accredited	Yes	Nonprofit is a 501c3	Yes
Complies with Anti-Discrimination Laws	Yes	Nonprofit has Governing Board	Yes
Will not Use State Funds for Lobbying	Yes	Is Incorporated Under Laws of State	Yes
Will Allow Access to Audit Records	Yes	Has Bylaws and Policies	Yes

Account Information

Organization Name	Maika'i Health Corporation	Organization DBA	Maika'i Health Community Clinic
EIN	[REDACTED]	Street	740 Kilauea Avenue
Account Email	info@maikaihealth.org	City	Hilo
Account Phone	(808) 333-3420	State	HI
Website	http://www.maikaihealth.org	Zip	96720
Mission Statement	To be the patient-centered healthcare home that is accessible for all and be the center for healthcare learning excellence in East Hawai'i.		

Point of Contact

Point of Contact First Name	Ken	Point of Contact Last Name	Ooka
Point of Contact Title	Chief Pharmacy & Public Health Officer	Point of Contact Email	ken.ooka@maikaihealth.org
Point of Contact Phone	(808) 333-3420		

Leadership

Leadership First Name	Yousau	Leadership Last Name	Bells
Leadership Title	CEO	Leadership Email	yousau.bells@maikaihealth.org
Leadership Phone	(808) 333-3420		

Background and Summary

Applicant Background	Founded in 2019, Maika'i Health Corporation, dba Maika'i Health Community Clinic (MHCC) is a nonprofit community clinic providing comprehensive primary medical and behavioral health care, and clinical pharmacy services for all in its federally designated Medically Underserved Area/Population and Health Professional Shortage Area service region. As a training community clinic, we champion health equity and advance retention opportunities for locally trained healthcare professionals via partnerships with education institutions. We work to address the two major contributors to health inequities in our community: 1) provider and health care professional shortages, and 2) access to healthcare for all regardless of age, gender, gender identity, sexual orientation, race, ethnicity, income, insurance status, and other overt or implicit biases that may contribute to health inequities.
Funding Request Purpose	Goal 1: Protect Continuity of Care for Medicaid and Publicly Insured Patients • Maintain uninterrupted access to primary care, behavioral health, and substance use treatment during federal policy and funding disruptions. • Conduct proactive outreach to prevent disenrollment from Medicaid due to new eligibility and reporting requirements. • Strengthen care coordination to minimize treatment and medication gaps caused by insurance interruptions. Goal 2: Stabilize and Expand the Medication-Assisted Treatment (MAT) Program • Resume full MAT operations, including outreach, enrollment, and follow-up activities paused due to funding delays. • Ensure consistent availability of long-acting injectable MAT (Sublocade and Brixadi) for patients who rely on these formulations for recovery stability. • Retain qualified staff to meet the demand for MAT services in rural East Hawai'i. Goal 3: Advance Equity and Access for High-Risk and Marginalized Populations • Restore targeted outreach and engagement for LGBTQ+, transgender, and ethnic minority communities disproportionately affected by OUD/AUD. • Provide culturally responsive, trauma-informed care through staff training and partnerships with community-based organizations. • Ensure access to long-acting MAT and wraparound behavioral health services for Native Hawaiian, Pacific Islander, immigrant, and houseless populations. Goal 4: Strengthen Financial and Operational Stability Amid Federal Funding Challenges • Manage HRSA grant expenditures effectively under new "defend the spend" requirements. • Implement improved financial tracking and contingency planning to navigate delayed or halted federal disbursements. • Advocate for sustained federal funding and timely grant processing to ensure consistent program operations.
Geographic Coverage Served	Maika'i Health serves patients from across all of Hawai'i County, reflecting the island's diverse and geographically dispersed population. While our reach extends countywide, our services and outreach efforts are primarily focused on East Hawai'i, spanning from the Lower Hāmākua District through Hilo and into the Upper Puna District. This region includes many of the most rural and medically underserved areas in the county, where residents face significant barriers such as limited transportation, provider shortages, and high rates of poverty and chronic illness. Communities within East Hawai'i also experience elevated rates of behavioral health and substance use disorders, making consistent access to care especially critical.
Public Purpose or Need Served	Maika'i Health serves a medically underserved and high-need population in East Hawai'i, where over 40% of our 5,792 patients are Medicaid (Med-QUEST) or Medicare beneficiaries. Any disruption in Medicaid access has serious consequences for the continuity of care we provide across all services – from primary care to behavioral health and substance use treatment. Recent federal Medicaid eligibility changes and the passage of the One Big Beautiful Bill Act (OBBBA) pose a direct threat to our patients. OBBBA is projected to increase the number of uninsured individuals in Hawai'i by 150,000, with about 42,000 losing Medicaid or Medicare eligibility entirely and many others facing new work reporting requirements and rising premiums. For our community – where many already face unstable housing, low income, immigration concerns, and limited transportation – these changes could lead to widespread loss of coverage, care gaps, medication lapses, and increased health risks. The impact is particularly severe for participants in our Medication-Assisted Treatment (MAT) program, which supports individuals with opioid use disorder (OUD) – the majority of whom are Medicaid beneficiaries. Maika'i Health is the only provider in East Hawai'i offering long-acting injectable MAT options such as Sublocade and Brixadi. While a few clinics provide Suboxone (oral buprenorphine), our injectable treatments are often more effective for patients struggling with daily medication adherence. For houseless, unstably housed, and other high-risk individuals, long-acting MAT can be life-saving, reducing the risk of diversion,

relapse, and overdose. Even a brief interruption in Medicaid coverage can result in treatment disruption, hospitalization, or disengagement from care.

In addition to these policy threats, we are facing significant federal funding delays that have further destabilized our ability to maintain services. Prior to the new administration, our standard HRSA funding draws were processed on a predictable schedule. Now, under new “defend the spend” requirements, each draw is subject to heightened review and delay, making it increasingly difficult to manage our grant efficiently and plan expenditures in a timely, predictable manner. Compounding this challenge, the current congressional budget impasse has completely shut down funding for our programs, halting access to federal dollars that support MAT expansion, outreach, and community engagement. These administrative and fiscal disruptions have forced us to pause critical outreach efforts that connect high-risk patients to care.

Furthermore, new federal funding limitations prevent us from using MAT funds to support outreach and access for LGBTQ+, transgender, and ethnic minority populations—groups that already face disproportionate barriers to OUD/AUD recovery care. Together, these funding and policy disruptions threaten to reverse hard-won progress in expanding equitable, community-based services.

Because 47% of our patients rely on public insurance, these challenges jeopardize our ability to sustain our sliding fee scale, offer free care, and maintain staffing, programs, and hours of operation. Without immediate support, we risk having to scale back essential services just as community need is rising.

Target Population Served

Maika'i Health serves all residents of Hawai'i County, which has a population of approximately 200,629 people according to the 2020 U.S. Census. As the largest and most rural county in the state, Hawai'i County faces significant geographic, economic, and healthcare access challenges. Our services are primarily concentrated in East Hawai'i, where social and health disparities are most pronounced and where access to comprehensive primary care, behavioral health, and substance use treatment remains severely limited.

Our target population includes all residents of Hawai'i County, with a particular focus on East Hawai'i communities and families who experience multiple, intersecting barriers to health and wellness. We place special emphasis on serving:

- Native Hawaiians, Pacific Islanders, and Filipinos, who collectively represent the majority of East Hawai'i's population and experience disproportionately higher rates of chronic disease, behavioral health conditions, and poverty.
- Houseless and unstably housed individuals, who often face co-occurring behavioral health challenges and lack consistent access to care, transportation, and medication management.
- People with substance use disorders (SUDs), including those living with opioid or alcohol use disorder, who require specialized, accessible, and sustained treatment through our Medication-Assisted Treatment (MAT) program.
- Publicly insured and low-income patients, including Medicaid (Med-QUEST) and Medicare beneficiaries, who make up more than 47% of Maika'i Health's total patient population and rely on safety-net services for continuity of care.

East Hawai'i communities experience the highest levels of health disparities within the county. High poverty rates, limited public transportation, and shortages of healthcare providers compound the challenges of maintaining regular access to care. For many residents, Maika'i Health is one of the few accessible, culturally responsive, and affordable healthcare providers offering integrated primary care, behavioral health, and substance use treatment under one roof.

By focusing on publicly insured, houseless, and marginalized populations, Maika'i Health works to close critical gaps in healthcare access and equity. Our integrated, community-based model is designed to meet patients where they are – clinically, culturally, and geographically – ensuring that even the most vulnerable residents of Hawai'i County receive consistent, compassionate, and high-quality care.

Summary and Outcomes

Measure(s) of Effectiveness

- Ensure continuous access to care for at least 1,500 publicly insured patients annually.
Indicator: Patient visit and insurance status records.
- Restore 100% of MAT outreach and engagement activities within 6 months of grant award, reaching at least 25 high-risk individuals per quarter.
Indicator: Outreach logs and enrollment data.
- Maintain sustained availability of long-acting injectable MAT (Sublocade, Brixadi) for eligible patients throughout East Hawai'i, administering injections within 30 days of eligibility for 100% of identified patients, as clinically appropriate.
Indicator: MAT program administration records.
- Reduce overdose risk and improve treatment adherence among houseless and unstably housed patients, measured by a 20% decrease in treatment interruptions within 12 months.
Indicator: Patient treatment records and adherence monitoring.
- Expand equitable access to care for Native Hawaiian, Pacific Islander, immigrant, LGBTQ+, and transgender patients, increasing service initiation in these groups by 20% within 12 months.

Indicator: Demographic intake and service initiation data.

- Strengthen organizational financial stability by reducing federal grant funding drawdown delays from 45 days to 15 days or less within 12 months, improving cash flow predictability.

Indicator: Financial drawdown tracking reports.

- Enhance clinic sustainability by maintaining or increasing staff retention rates by 10% and preserving current hours of operation, ensuring continued service availability despite funding uncertainties.

Indicator: Human resources records and operational schedules.

Projected Annual Timeline

Over the 12-month funding period, Maika'i Health will implement a structured plan to achieve the outlined goals through phased activities and continuous evaluation.

Months 1 through 3 (Quarter 1):

We will initiate monthly monitoring of insurance status for publicly insured patients and begin outreach to those at risk of losing coverage. Simultaneously, we will resume Medication-Assisted Treatment (MAT) outreach and engagement activities targeting high-risk populations. Staff training on cultural competency and trauma-informed care will commence, enhancing our ability to serve diverse communities effectively. Financial tracking systems will address federal grant management requirements, and a baseline assessment of staff retention will be conducted.

Months 4 through 6 (Quarter 2):

Outreach and care coordination efforts will continue to ensure uninterrupted access to care. We aim to increase MAT patient enrollment by 10% compared to the prior year, with a focus on administering long-acting injectable MAT to eligible patients within 30 days of eligibility. During this period, we will formalize partnerships with community-based organizations to strengthen referral networks and outreach capacity. Strategies to reduce delays in federal grant fund drawdowns will be implemented, alongside the launch of staff retention initiatives and professional development programs.

Months 7 through 9 (Quarter 3):

We will sustain ongoing insurance monitoring and patient outreach, while expanding MAT enrollment further to achieve a 20% increase over the previous year. The administration of injectable MAT will continue with adherence to a clinically appropriate timeline for all eligible patients. Additional cultural competency and trauma-informed care training sessions will be conducted to reinforce staff skills. A mid-year financial and operational review will assess progress, and staff retention outcomes will be evaluated to refine workforce support strategies.

Months 10 through 12 (Quarter 4):

In the final quarter, patient insurance outreach and care coordination activities will be maintained to meet continuity of care goals, targeting at least 1,500 publicly insured patients with no significant treatment gaps. MAT enrollment and adherence targets will be finalized, ensuring that all eligible patients have received MAT services as appropriate. We will conduct a comprehensive evaluation of equity and access improvements among marginalized populations, including Native Hawaiian, Pacific Islander, immigrant, LGBTQ+, and transgender patients. Year-end financial reporting and grant compliance activities will be completed, and a sustainability plan will be reviewed and updated to guide future operations.

Throughout the year, all teams will collaborate closely, with Executive Leadership overseeing overall project implementation and ensuring alignment with organizational goals.

Quality Assurance and Evaluation Plans

Maika'i Health is committed to maintaining the highest standards of care and continuously improving program outcomes through rigorous quality assurance (QA) and evaluation processes. Our plan integrates ongoing monitoring, data-driven evaluation, and responsive quality improvement strategies to ensure the effectiveness and sustainability of funded activities.

1. Monitoring and Data Collection

We will implement systematic data collection mechanisms to track key performance indicators aligned with our measurable outcomes, including:

- Patient insurance status and continuity of care metrics
- MAT program enrollment and adherence rates
- Timeliness of long-acting injectable MAT administration
- Demographic data to monitor equitable access across target populations
- Financial and operational metrics such as grant drawdown timelines and staff retention rates

Data will be collected through electronic health records, program logs, patient intake forms, and financial management systems. Designated staff will be responsible for regular data entry, validation, and reporting.

2. Evaluation

Quarterly and annual evaluations will assess progress against established targets and identify areas needing improvement. These evaluations will involve:

- Quantitative analysis of service utilization and patient outcomes
- Qualitative feedback from patients and community partners through surveys and focus groups
- Review of financial and operational performance reports to ensure compliance and sustainability
- Evaluation findings will be compiled into progress reports shared with leadership, staff, funders, and

stakeholders to maintain transparency and accountability.

3. Quality Improvement (QI)

Based on evaluation outcomes, Maika'i Health will implement continuous QI cycles to address gaps and enhance program effectiveness. Specific QI activities will include:

- Regular team meetings to review data and discuss challenges or barriers
- Targeted interventions such as workflow adjustments, staff training, or patient engagement enhancements
- Monitoring the impact of improvements and refining strategies accordingly

4. Staff Training and Capacity Building

To support sustained quality, we will provide ongoing training in cultural competency, trauma-informed care, and data management for all staff. This ensures that personnel are equipped with the skills necessary to deliver equitable, patient-centered care and accurately document program activities.

5. Stakeholder Engagement

We will engage patients, community partners, and staff in the QA and evaluation process to gather diverse perspectives and foster shared ownership of program success. Feedback mechanisms will be established to facilitate continuous input and responsiveness to community needs.

Scope of Work

1. Ensure Continuity of Care for Publicly Insured Patients

• Tasks:

- o Monitor patient insurance status and eligibility on a monthly basis.
- o Conduct or facilitate outreach to patients at risk of Medicaid disenrollment to assist with redetermination processes.
- o Coordinate care transitions to prevent gaps across primary, behavioral health, and substance use treatment.

• Responsibilities:

- o Patient Services Team lead insurance monitoring and outreach efforts and facilitate communication and coordination across clinical teams.
- o Medical and Behavioral Health Providers support care continuity.

2. Restore and Expand Medication-Assisted Treatment (MAT) Services

• Tasks:

- o Resume and expand outreach activities targeting high-risk groups (houseless, unstably housed, publicly insured).
- o Administer long-acting injectable MAT (Sublocade, Brixadi) within 30 days of patient eligibility.
- o Recruit and train or maintain clinical staff to manage MAT patient volume.

• Responsibilities:

- o Outreach and Engagement Team leads patient recruitment and education.
- o Medical Providers administer treatments.
- o Human Resources manages recruitment and onboarding of new clinical staff.

3. Enhance Equity and Access for Marginalized Populations

• Tasks:

- o Implement targeted outreach tailored to Native Hawaiian, Pacific Islander, Filipino, immigrant, LGBTQ+, and transgender populations.
- o Provide cultural competency and trauma-informed care training for staff.
- o Develop partnerships with local community-based organizations to enhance referrals and support services.

• Responsibilities:

- o Medical Advocate designs and oversees culturally responsive outreach.
- o Clinic and Medical Directors coordinates staff education programs.
- o Executive Leadership establishes and nurtures community partnerships.

4. Strengthen Organizational Financial and Operational Stability

• Tasks:

- o Manage federal grant expenditures to comply with “defend the spend” policies and minimize delays.
- o Maintain financial tracking and reporting systems for timely fund drawdowns.
- o Develop contingency plans to mitigate impacts of funding disruptions on program operations.

• Responsibilities:

- o Finance personnel oversees budget management and grant compliance.
- o Grants Manager ensures timely reporting and communication with funders.
- o Executive Team leads contingency planning and organizational risk management.

5. Maintain Clinic Sustainability

• Tasks:

- o Monitor and improve staff retention through employee support initiatives and professional development.
- o Maintain clinic hours and patient service capacity without reduction.
- o Conduct periodic operational assessments to optimize resource use and efficiency.

• Responsibilities:

- o Human Resources leads retention programs and workforce development.

- o Clinic Director oversees scheduling and service delivery.
- o Quality Improvement Team conducts operational evaluations and implements improvements.

Financial Information

Q1 Requested Amount	\$86,802.00	Q3 Requested Amount	\$86,802.00
Q2 Requested Amount	\$86,802.00	Q4 Requested Amount	\$86,802.00
Sources of Funding	Atherton Family Foundation, AlohaCare, Astra Zeneca Foundation, any state grants that become available	State and Federal Tax Credits	None
State and Federal Contracts and Grants	HRSA-RCORP MAT Access 2 Grant awarded but release of funding is questionable.	Prior FY Balance of Unrestricted Assets	\$249,758.68

Experience, Capability, and Personnel

Skills and Experience	Maika'i Health (MH) has a long-standing presence in East Hawai'i's healthcare community, with leadership and staff who bring extensive experience and deep local partnerships. Collaborations include the University of Hawai'i (John A. Burns School of Medicine, College of Pharmacy, Kinesiology, and Nursing programs), the Hawai'i Department of Health, the Hawai'i County Fire Department's Community Health Program, the Department of Public Safety (Corrections), Going Home Hawaii, the Department of Education, Kumukahi Health + Wellness, Hawai'i Food Basket, and other key partners. MH's multidisciplinary team of professionals is formally trained in their respective fields and has an average of more than ten years of experience in diverse healthcare settings, including rural clinics, Federally Qualified Health Centers (FQHCs), hospitals, long-term care facilities, and community pharmacies. Maika'i Health's experienced and well-trained team has successfully implemented programs in HIV prevention, Medication-Assisted Treatment, Chronic Care Management, and other wellness and prevention initiatives. All staff maintain current training and certifications to ensure compliance with CMS and insurer standards. Supported by strong partnerships and a commitment to integrated, culturally responsive care, Maika'i Health is well positioned to deliver high-quality primary and behavioral health services to Hawai'i Island's rural and underserved communities.
Facilities	Our facility is a stand-alone building encompassing over 3,500 square feet of modern clinical and administrative space. Purpose-built to support integrated health services, the facility includes eight (8) medical examination rooms, two (2) dedicated mental and behavioral health rooms, a fully equipped laboratory, and a medication room to support onsite diagnostics, treatment, and continuity of care. The building features a secure, gated parking lot for patients and staff, providing both safety and convenience. Located in the heart of downtown Hilo, the facility is easily accessible by public transportation and within close proximity to key community resources and partner organizations. The site is fully ADA compliant, ensuring accessibility and comfort for individuals of all abilities. Our operations are supported by a secure, modern IT infrastructure that enables a primarily paperless system, ensuring efficient, confidential, and compliant management of patient information. Together, these features allow us to deliver coordinated, high-quality, and equitable care in a safe, accessible, and technologically advanced environment.
Proposed Staffing and Service Capacity	Chief Executive Officer: Youlsau Bells Credentials: BS-Business Management from the University of Maryland, MD (1998); MBA from Brown University, RI (2018); GMBA from IE Business School, Spain (2018) Experience: Youlsau has over 30 years of experience in strategic program planning and implementation, grants development and compliance, fundraising and donor relations for government agencies and nonprofit organizations domestically and throughout the Asia-Pacific region. Chief Pharmacy/Public Health Officer: Kenneth Ooka Credentials: MBA from the University of Massachusetts, MA (2025); MA-Media Studies/Digital Communications from The New School, NY (2006); BS-Pharmaceutical Sciences, Rutgers University, NJ (1999) Experience: Ken has over 25 years of experience across community, long-term care, and acute hospital settings in New Jersey and East Hawaii. As Director of Pharmacy for a local Federally Qualified Health Center (FQHC), established the clinic's 340B pharmacy program. Nursing/Clinic Director: Mark Bergner Credentials: AA-Nursing from William Harper College, IL (2008); AA-Liberal Arts, William Harper College, IL (2006) Experience: Over 15 years of nursing and healthcare leadership experience, beginning with his service in the

U.S. Coast Guard as a first aid/rescue swimmer. After becoming a registered nurse, Mark began his career at an FQHC in East Hawaii, where he held multiple roles and developed a deep understanding of local healthcare access challenges.

Medical Director & Provider: Audra LeBoo

Credentials: Medical Degree from the University of Auckland, NZ (2000)

Experience: Dr. LeBoo's 24 years of experience include working as a family physician in private clinics and with the Raukura Hauroa O Tianui, a network of practices owned by the Tainui Tribe (Māori) in New Zealand and for several clinics in New York, including an FQHC and the University of Rochester.

Medical Provider: Tazialynn Lynam

Credentials: MS-Family Nurse Practitioner from Chamberlain University, IL (2020); BS-Nursing from Chamberlain University, IL (2018); AA-Nursing from Hawaii Community College, HI (2016)

Experience: 10 years of healthcare experience, with half as an APRN provider. Tazialynn has worked in acute care, restorative care, as well as private and nonprofit health clinics in East Hawaii.

Medical Provider: Karen Nishimoto

Credentials: MS-Family Nurse Practitioner from Chamberlain University, IL (2024); BS-Nursing from the University of Hawaii, HI (2017); AA-Liberal Arts, Hawaii Community College, HI (2014)

Experience: Over 9 years of healthcare experience. Karen has worked in an acute care setting at a local hospital providing care for pre- and post-surgical patients, pediatric patients, and palliative/comfort care patients from our East Hawaii community.

Licensed Clinical Social Worker: Grace Barrientos

Credentials: Masters of Social Work from the University of Hawaii, HI (2010); MA-Educational Psychology from the University of MN Twin Cities, HI (2002); BA-Psychology from the University of Hawaii, HI (1999)

Experience: LCSW and lifelong Hilo resident with over 20 years of experience providing mental health services to children, adolescents, and families in rural Hawaii.

Program Specialist: Dana Penner

Credentials: BA-Psychology from the University of Alaska Anchorage, AK (2002)

Experience: 20 years of experience with the State of Alaska in the social services program management, implementation, and data processing and analysis.

Medical Advocate/Digital Content Creator: Cory Aguiar

Experience: Over 20 years of experience in the nonprofit sector, with focus on healthcare advocacy, financial leadership, and community empowerment.

Patient Services Representative: Diane Kramer

Credentials: Diploma in Secretarial and Data Entry, Cannon's Business College, HI (1984)

Experience: Over 25 years of administrative experience in public service and nonprofit healthcare, including an FQHC in East Hawaii.

Staff Position(s) and Compensation \$125,000 to \$210,000

Other Information

Pending Litigation N/a

Special Licensure or Accreditations N/a

Private Educational Institutions N/a

Confirmations

Documentation of Federal Impacts ☒

Hawaii Compliance Express Certificate ☒

IRS Determination Letter ☒

Records Retention Policy ☒

Active Status with the Hawaii AG ☒

Certificate of Good Standing by the DCCA ☒

By-laws or Corporate Resolutions ☒

Authorized
Representative
Certification



Signee Title

Chief Pharmacist and Public Health
Officer

System Information

Application Type	Act 310 Nonprofit Grant Application	Applied Date	10/24/2025, 4:14 PM
Owner Name	Grants Management	Category	Grant Application
Created By	Ken Ooka, 10/15/2025, 11:59 AM	Created Date	10/15/2025, 11:59 AM
Last Modified By	Geneveive Kosay, 10/26/2025, 7:32 PM	Last Modified Date	10/26/2025, 7:32 PM

Federal Grants

Rural Communities Opioid Response Program - Medication Assisted Treatment Access

Name of Program	Program 1
Original Funding Award	\$347,208.00
Amount Reduced or Cut	
Grant Cycle of Award	Program Year 3

Files

Charitable Organization Details

Last Modified **10/24/2025, 3:57 PM**
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IRS Reclassification Ltr 01.12.2022

Last Modified **10/24/2025, 3:56 PM**
Created By **Ken Ooka**

Records Retention Policy

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Maika'i Health Corporation Articles of Incorporation

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DCCA Certificate

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Sustainability Action Plan

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Organizational Chart

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BUDGET JUSTIFICATION - EQUIPMENT AND MOTOR VEHICLES

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BUDGET JUSTIFICATION - PERSONNEL SALARIES AND WAGES

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Budget Request By Source of Funds

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Hawai'i Compliance Express Cert and Email to AUW re IRS status

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5. HRSA MAT Draw Request - Pending Disbursement

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4. Screenshot 2025-10-23 at 2.42.21 PM

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3. Screenshot 2025-10-10 at 3.06.13 PM

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2. Screenshot 2025-10-01 at 9.35.31 AM

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1. [RCORP-MAT-A-II-Contacts] A note from FORHP re_RCORP

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Organizational Chart

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BUDGET JUSTIFICATION - PERSONNEL SALARIES AND WAGES

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IRS Reclassification Ltr 01.12.2022

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Records Retention Policy

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Screenshot 2025-10-23 at 2.42.21 PM

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Screenshot 2025-10-01 at 9.35.31 AM

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Records Retention Policy

Last Modified **10/22/2025, 10:02 PM**
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IRS Reclassification Ltr 01.12.2022

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**[RCORP-MAT-A-II-Contacts] A note from FORHP re_
RCORP**

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Organizational Chart

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DCCA Certificate

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Charitable Organization Details

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Organizational Chart

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Screenshot 2025-10-10 at 3.06.13 PM

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Organizational Chart

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Charitable Organization Details

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DCCA Certificate

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