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IA-0000000595**Individual Application**

Application ID	IA-0000000595	Account	AUW Grants Management
Application Status	Application Accepted	Contact	

ACT 310 - Application for Grants

Legal Name of Requesting Org/Individual	Na Hoaloha-Maui Interfaith Volunteer Caregivers	DBA	Na Hoaloha
Type of Business Entity	501 (C)(3) Non-Profit Corporation	Existing Service(Presently in Operation)	Yes
Mailing Address	PO Box 3208 1962 E Vineyard Street Wailuku, Hawaii 96793 United States	Amount of State Funds Requested	\$87,000.00
Island	Maui		

Program Overview

Program 1 Overview

Program 2 Overview

Program 3 Overview

Department Notes

Agency Eligibility

Recipient of Terminated Federal Funding	Yes	Able to Provide Documentation Evidence	Yes
Serves Negatively Impacted Populations	Yes	Narrative	What Has Already Happened Medicaid cuts: Following passage of the One Big Beautiful Bill Act (OBBA) in July 2025, federal Medicaid funding was reduced by roughly \$1 trillion over 10 years, a 15% decrease in spending that will directly affect healthcare access for older adults. MEO SCSEP program suspended (June 30, 2025): A long-standing senior employment program ended after its \$1.2 million federal contract was terminated, resulting in 11 kupuna jobs lost. 131 nonprofit staff laid off (January 2025): Funding from a National Dislocated Worker Grant froze, forcing the shutdown of Kāko'o Maui's Kahului distribution hub and reducing Maui's

disaster recovery capacity.

Maui Food Bank lost ~\$4 million in federal food shipments, despite rising demand since the wildfires, low-income, homebound, older adults have less access to food and nutrition.

Child & Family Service lost \$1 million in federal support, reducing essential family programs.

Maui Job Corps funding was eliminated; the program has closed and is seeking alternative funding.

Transportation programs cut: The Federal Transit Administration has severed ties with the National Aging and Disabilities Transport Program, cutting \$457 million in allocations, including rural and tribal Section 5311 formula grants and “Buses and Bus Facilities” funds that serve underserved and older adult populations.

What's at Risk Now

Community Services Block Grant (CSBG): Proposed for elimination. MEO relies on ~\$1.8 million annually for transportation, rental assistance, and utility support. Without it, kupuna will lose paratransit and other safety-net services.

HUD Housing & Homelessness Programs: Congress is considering \$33 billion in cuts, including Section 8 rental aid, emergency shelter grants, and Native Hawaiian Housing Block Grants. With Hawai'i's high housing costs, these cuts would worsen homelessness and lengthen waiting lists for seniors.

SNAP & Medicaid changes: New work and reporting requirements threaten to reduce food aid and in-home care hours — directly affecting older adults unable to meet these new eligibility standards.

Why Maui Is Uniquely Vulnerable

Hawai'i's high cost of living amplifies the effects of every cut.

50% of older adults report health declines and 42% report low food security since the 2023 wildfires. Reductions to SNAP, meals, or in-home services will exacerbate these vulnerabilities.

Nonprofits serving Moloka'i and Lāna'i are small and rural, making them less able to absorb shocks from lost federal funding.

The Bottom Line

These are not hypothetical scenarios.

Programs have already closed, jobs have been lost, and food assistance has been reduced. Projected cuts to CSBG, HUD, and SNAP will deepen an already critical situation. To suggest that older adults "will not be affected" is to overlook what is already happening — kupuna are being affected right now.

Date Funding Stopped 6/30/2025

Amount of Other Funds Available

State Fund Total Amount	\$0.00	County Fund Total Amount	\$12,392.00
Federal Fund Total Amount	\$0.00	Private/Other Fund Total Amount	\$31,952.00
Total Amount of State Grants	\$300,000.00	Unrestricted Assets	\$31,952.00

Contact Person for Matters Involving this Application

Applicant Name	King Van Nostrand	Applicant Title	Executive Director
Applicant Phone	808-249-2545	Applicant Email	king@nahoaloha.org

State of Hawaii Eligibility

Organization is Licensed or Accredited	Yes	Nonprofit is a 501c3	Yes
Complies with Anti-Discrimination Laws	Yes	Nonprofit has Governing Board	Yes
Will not Use State Funds for Lobbying	Yes	Is Incorporated Under Laws of State	Yes
Will Allow Access to Audit Records	Yes	Has Bylaws and Policies	Yes

Account Information

Organization Name	Na Hoaloha-Maui Interfaith Volunteer Caregivers	Organization DBA	Na Hoaloha
EIN		Street	1962 East Vineyard Street
Account Email	king@nahoaloha.org	City	Wailuku
Account Phone	808-249-2545	State	HI
Website	http://www.nahoaloha.org	Zip	96793
Mission Statement	Our mission: "Nā Hoaloha provides compassionate care to seniors and persons with disabilities to help them remain independent and to enhance their quality of life." Our vision: "Nā Hoaloha is a community driven volunteer organization providing services by volunteers in service to others."		

Point of Contact

Point of Contact First Name	King	Point of Contact Last Name	Van Nostrand
Point of Contact Title	Executive Director	Point of Contact Email	king@nahoaloha.org

**Point of Contact
Phone** 808-249-2545

Leadership

Leadership First Name	King	Leadership Last Name	Van Nostrand
Leadership Title	Executive Director	Leadership Email	king@nahoaloha.org
Leadership Phone	808-249-2545		

Background and Summary

Applicant Background	Nā Hoaloha is a volunteer-based non-profit, serving Maui for over 29 years. Our goal is to keep home-bound, low-income older adults and people with disabilities safe, free from isolation, and out of long-term institutional care. Our mission: "Nā Hoaloha provides compassionate care to older adults and persons with disabilities to help them remain independent and to enhance their quality of life." Na Hoaloha serves the islands of Maui, Lana'i, Moloka'i, and the Hana community. Our programs include Telephone Reassurance, Friendly Visits, Escort Transportation, In-Home Respite, Falls Prevention, Shop-Drop Grocery delivery, Kupuna Yard Cleanup, and Inter-generational Volunteer Program. In direct tandem with kupuna aging-in-place programs, Na Hoaloha is dedicated to meeting the basic human needs of older adults and people with disabilities experiencing poverty and social isolation. Our multiple supportive programs help homebound adults lead healthy, active lives in every zip code in Maui County.
Funding Request Purpose	Goals and Objectives: Goal 1: Maintain and strengthen critical support services for displaced and homebound older adults. Nā Hoaloha will continue to bridge service gaps created by federal funding lapses and program closures by sustaining volunteer-driven transportation, grocery delivery, and in-home support for Maui's most vulnerable kupuna. Objectives: Provide 1,200 escorted transportation trips for medical care, grocery access, and essential errands to homebound or displaced older adults. Deliver monthly food and grocery boxes to at least 150 wildfire-affected households, in coordination with Maui Food Bank and Da Market in Lahaina. Replace essential medical and mobility equipment (wheelchairs, rollators, walkers, hearing aids, eyeglasses) for at least 75 older adults affected by wildfire loss or low income. Goal 2: Support wildfire recovery and disaster resilience for kupuna through interagency coordination. Nā Hoaloha will leverage its extensive volunteer base and partnerships to ensure older adults receive timely, coordinated services without bureaucratic delays. Objectives: Continue collaboration with Red Cross, FEMA, Maui County Office on Aging, and Maui United Way to ensure wildfire survivors receive support navigating relief programs. Provide case navigation and document recovery assistance (ID cards, SNAP applications, HUD paperwork, banking access) to 100 individuals whose records were lost in the fires. Partner with the mobile health units to expand access to on-site medical care and medication retrieval for wildfire evacuees and displaced older adults. Goal 3: Strengthen Maui County's community-based volunteer infrastructure. Nā Hoaloha's volunteer program provides a sustainable, no-cost labor force that enables rapid response to urgent community needs, especially in rural and underserved areas. Objectives: Recruit and train 40 new volunteers across Maui County, including Moloka'i and Lāna'i, to provide kupuna transportation, meal delivery, and wellness check-ins. Deliver 4 volunteer orientation sessions focused on disaster response readiness, elder safety, and culturally appropriate care. Maintain at least 6,000 hours of direct volunteer service to Maui County kupuna through transportation, telephone reassurance, and home support programs. Goal 4: Ensure organizational stability and service continuity amid federal funding cuts. Nā Hoaloha will use Act 310 funds to stabilize operations and continue essential programs affected by the loss or reduction of federal support (e.g., CSBG, FTA, SNAP, Medicaid-related in-home services). Objectives: Fund essential staff positions (Program Navigator, Volunteer Coordinator, Operations Support) to sustain service delivery and coordination across Maui County. Maintain volunteer insurance, program supplies, and fleet vehicle costs to ensure uninterrupted service delivery. Expand grant development and partnership outreach to diversify Nā Hoaloha's funding base and reduce dependence on any single funder. Outcome: By sustaining essential services for older adults while other federal supports decline, Nā Hoaloha will continue to serve as Maui County's trusted bridge between relief agencies, volunteers, and the kupuna who need them most.
Geographic Coverage Served	38% of our participants live in Central Maui, including Kahului, Wailuku, and Maui Lani. 16% percent of requests come from Kihei and South Maui. 18% of participants live in upcountry Maui, including Makawao, Pukalani, Haiku, and Kula. 14% live on the West side, 4% live on Lanai, 4% live on Molokai, and 1% reside in the Hana community.)
Public Purpose or Need Served	Since the wildfires and current Trump administration funding freeze, home-bound older adults and people with disabilities have contacted our office for our free supportive services. Fifty-five percent of all requests involve transportation to essential services or medical appointments. 18% of participant requests involve some aspects of food security, such as grocery shopping, food bank deliveries, or lack of funds for food. Twelve percent of Kupuna have contacted Na Hoaloha for Friendly Visits or Telephone Reassurance, stressing the importance of volunteer relationships and community support during these challenging times. 11% of community requests involve other supportive services such as fall prevention reviews, Kupuna yard cleanup, moving services from shelters/timeshares to permanent housing, or delivering durable medical

equipment to assist discharged low-income Kupuna from hospitals and rehabs. Finally, four percent of kupuna requests center around applications and recertifications of Federal, State, and local programs that provide medical and financial support through low-income safety nets, such as SNAP, Medicare, Maui Food Bank, MEO Transportation, HUD, farmer's market vouchers, and other annual hoops older adults must jump through.

Target Population Served

Currently, Na Hoaloha has 398 active volunteers providing free supportive services to 1,570 unduplicated participants across Maui County. Approximately 88% of our participants are 65 or older, and 37% live alone. Fifty-four percent of our participants live below the poverty line, with an additional 33% living at the poverty level. 64% of participants identify as female. Our participants' ethnicity is predominantly white, comprising 45% of the group. 25% Asian/Pacific Islander, 19% Hawaiian, 2% African American, and 9% other or undeclared. Na Hoaloha is ever-mindful that the fastest-growing segment in the Maui community is the senior citizen, as our services will be even more critical as Maui's oldest and most frail population continues to grow. Na Hoaloha focuses on hard-hit communities that lack scheduled resources and supportive services. Our trained volunteers range in age from 16 to 95, with the majority being over 60 years of age. As older adults live longer, more want to serve their community through volunteering. Our programs provide that opportunity.

Summary and Outcomes

Measure(s) of Effectiveness

Intended Outcomes:

Increased access to essential services — Home-bound and displaced older adults receive timely transportation, food, and medical access.

Improved health and well-being — Kupuna report reduced social isolation, improved nutrition, and fewer missed medical appointments.

Enhanced disaster recovery capacity — Nā Hoaloha strengthens Maui's inter-agency coordination network and volunteer infrastructure.

Organizational stability — Nā Hoaloha sustains operations and staff capacity amid federal funding cuts, ensuring continuity of services.

Measures of Effectiveness

The following measurable indicators will be reported to the State agency:

Measure Target (Annual) Assessment Method

Number of escorted transportation trips provided 1,200 Service logs, ride reports

Number of food/grocery deliveries completed 1,500 Delivery logs, partner verification

Number of wildfire survivors assisted with document replacement or case navigation 100 Case files, partner agency confirmation

Number of volunteers actively engaged 40 Volunteer management system

Total volunteer hours contributed 6,000 Timesheets, activity logs

Participant satisfaction with services ≥90% positive Client surveys

Maintenance of service continuity despite federal funding losses 100% continuity Annual audit and financial reports

Projected Annual Timeline

Projected Annual Timeline

Timeframe Major Activities Expected Results/Outputs

Q1 (Jan–Mar 2026) Recruit and train 20 new volunteers; conduct baseline needs assessments; replace mobility devices (wheelchairs, rollators) for 25 kupuna. Volunteer capacity expanded; initial emergency supply replacement completed.

Q2 (Apr–Jun 2026) Deliver 300 transportation trips and 500 grocery deliveries; continue document replacement for wildfire survivors. Improved food access and mobility for 150+ kupuna.

Q3 (Jul–Sep 2026) Conduct midyear program evaluation; coordinate interagency services with FEMA, Red Cross, MEO, and HCF; expand rural food delivery routes to Moloka'i and Lāna'i. Increased cross-agency coordination and service reach.

Q4 (Oct–Dec 2026) Deliver year-end report; measure outcomes; conduct volunteer appreciation and retention activities; adjust service plan for next cycle. Verified program impact and continued volunteer engagement.

Quality Assurance and Evaluation Plans

Nā Hoaloha maintains a comprehensive quality assurance system to ensure program integrity and accountability.

Monitoring: Staff log all services in our central database, tracking trips, deliveries, hours, and participants served.

Evaluation: Quarterly reviews assess progress toward target outputs and outcomes. Participant satisfaction surveys, volunteer feedback, and partner agency input inform continuous improvement.

Data Verification: All service data are cross-checked with trip logs, volunteer schedules, and client reports to ensure accuracy.

Program Improvement: Results are reviewed with staff and the Board of Directors to adjust strategies, improve efficiency, and address emerging needs in real time.

Scope of Work

Nā Hoaloha will utilize Act 310 funds to sustain and expand essential kupuna services across Maui County that have been jeopardized by recent federal funding cuts and wildfire-related service gaps. Our focus is on

bridging gaps in services for older adults and persons with disabilities — particularly those displaced by the August 2023 wildfires — through volunteer-based, community-driven support.

Core tasks and responsibilities include:

Escorted Transportation: Provide safe, reliable rides to medical, grocery, and essential appointments for low-income and homebound older adults throughout Maui County, including residents arriving from Lānaʻi via Māʻālaea Harbor.

Emergency and Disaster Recovery Support: Partner with FEMA, the Red Cross, and the Maui County Office on Aging to provide transportation and logistical assistance between shelters, evacuation sites, and temporary housing.

Kupuna Case Navigation: Assist displaced wildfire survivors with document replacement (IDs, driver's licenses, SNAP, HUD, and banking records) and access to state and federal benefit programs. Food Security Programs: Coordinate with Maui United Way, Maui Food Bank, Da Market, and MEO to deliver emergency groceries and fresh produce to kupuna in temporary or rural residences.

Volunteer Coordination and Training: Recruit, train, and support volunteers to provide friendly visits, telephone reassurance, and in-home support while strengthening Maui's disaster response network.

Financial Information

Q1 Requested Amount	\$50,000.00	Q3 Requested Amount	\$75,000.00
Q2 Requested Amount	\$75,000.00	Q4 Requested Amount	\$100,000.00
Sources of Funding	Atherton Family Foundation Rural Kupuna Support January-24 Approved \$15,000.00 Mar-25 \$10,000.00 Baldwin Grant Volunteer Support January-25 Approved \$5,000.00 May-25 \$5,000.00 Bank of Hawaii Grant General Operation Support June-25 Approved \$12,000.00 Sep-25 \$12,000.00 Hawaii Grant -in-Aid Project Electric Charging Station January-22 Approved \$11,000.00 Jan-24 LYFT Transportation Operations January-24 Approved \$3,000.00 Dec-24 Maui United Way Transportation Operations July-23 Approved \$7,500.00 Jul-25 \$1,500.00 Maui County Office on Aging General Operation Support May-25 Approved \$150,000.00 Oct-25 Maui County Office on Aging Respite/Homemaker Program May-25 Approved \$50,000.00 Oct-25 Maui County Office on Aging Expanded Transportation May-25 Approved \$50,000.00 Oct-25 HCF KAP Grant General Operation Support February-23 Approved \$75,000.00 May-24 \$75,000.00 Maui Food Security Food Security- Transportation October-24 Approved \$25,000.00 Dec-24 \$25,000.00 Smith Family Foundation General Operation Support July-25 Approved \$100,000.00 Aug-25 \$100,000.00	State and Federal Tax Credits	N/A
State and Federal Contracts and Grants	Maui County Office on Aging General Operation Support Approved \$150,000.00 Oct-25-September-27 Hawaii Grant -in-Aid Project Electric Charging Station January-22 Approved \$11,000.00 Jan-24 February-26	Prior FY Balance of Unrestricted Assets	159000

Experience, Capability, and Personnel

Skills and Experience	Experience and Capability Necessary Skills and Experience
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Nā Hoaloha ("Loving Friends") is a volunteer-based nonprofit organization that has served Maui County for over 29 years, providing compassionate, community-driven services to older adults and persons with disabilities so they may remain independent and age in place with dignity. The organization has deep experience coordinating large-scale volunteer operations and delivering essential services in partnership with state, county, and federal agencies.

Nā Hoaloha's staff and volunteer corps possess the skills, knowledge, and experience required to execute this project effectively:

Experienced Leadership: Executive Director King Van Nostrand has more than 20 years of experience in nonprofit management and has successfully secured and managed multi-year foundation and state grants supporting kupuna services.

Volunteer Coordination: Judy Guajardo, Nā Hoaloha's Volunteer Coordinator oversees approximately 385 active volunteers across Maui County, ensuring background checks, orientation, training, and ongoing support for safe, effective service delivery.

Program Expertise: Program Navigator Kathleen Kenney brings extensive case management experience, providing individualized support to older adults and coordinating post-disaster recovery services.

Financial and Grant Management: Nā Hoaloha maintains strong fiscal oversight, with clean annual audits and compliance with all federal, state, and private grant reporting requirements.

Core Competencies:

28 years of experience providing escorted transportation, friendly visits, telephone reassurance, grocery delivery, and in-home support to homebound kupuna.

Demonstrated ability to mobilize and train volunteers for community-wide initiatives, including post-disaster recovery efforts.

Strong history of collaboration with the County of Maui, Office on Aging, FEMA, the American Red Cross, Kaiser Permanente, Maui United Way, and the Hawai'i Community Foundation.

Proven track record in data collection, evaluation, and outcome reporting, ensuring accountability and measurable impact.

Facilities

Nā Hoaloha's main office is located in Wailuku, Maui, with accessible parking, volunteer meeting space, and administrative offices. The facility houses the organization's staff, program coordination hub, and equipment storage for wheelchairs, rollators, and mobility devices used in direct service delivery.

The office serves as a central dispatch and coordination site for volunteer drivers, case navigators, and program staff. It is equipped with secure technology systems for data entry and client tracking, and a phone system for volunteer-client scheduling and reassurance calls.

Additionally, Nā Hoaloha maintains distributed volunteer bases in Upcountry Maui, Central Maui, Lahaina, and Hāna, allowing for rapid response and localized service coverage. Vehicles used for escorted transportation are insured, maintained, and stationed in key service zones to ensure countywide reach.

The current facilities are fully adequate to support the proposed Act 310 activities. Should service expansion require additional storage or meeting space, Nā Hoaloha will utilize existing partnerships with the County of Maui Office on Aging, MEO, and Hawai'i Community Foundation for shared space and logistical coordination.

Proposed Staffing and Service Capacity

Judy Guajardo, Volunteer Coordinator, has a professional background in business management and has attended the University of Hawaii, Maui Campus and studied Human Services with an emphasis on Aging Studies. She joined the staff of Na Hoaloha in 2014 as the Volunteer Coordinator and in May 2018 assumed the Executive leadership role in the interim of hiring an Executive Director. In 2018, she received an appointment by Governor Ige to serve on the Statewide Independent Living Council. Judy received her Certificate in Gerontology from the University of Southern California, Davis School of Gerontology. As the Executive Regional Manager for an International Reprographics Firm in California, one of her primary responsibilities was management recruitment, training, and retention. In addition to her business career, she has been an active volunteer for more than 40 years with youth organizations, Senior Centers, Homelessness, and Community Theater. While working with the California PTSA and the Los Angeles Unified School and Community, she was honored for her efforts in getting the Child Fingerprinting Program implemented throughout the State, which is still offered to every child entering the public-school system in California.

Kathleen Kenney, Program Navigator, has a master's degree in Vision Studies from the University of Massachusetts, Boston and is a Certified Orientation and Mobility Specialist and Vision Rehab Teacher by training. This career path was sparked by a volunteer opportunity she had assisting an 80-year-old man who was blind and lived alone. After obtaining her degree she worked with adults who had vision loss and intellectual/developmental disabilities for twelve years in Massachusetts before moving to Maui. Since 2016, she has facilitated a monthly vision loss education and peer support group in central Maui and has provided direct service to adults with vision loss throughout the neighbor islands. In her role as Navigator with Na Hoaloha, she is out in the community meeting with kupuna to identify unique needs and assist them with food insecurity; access to healthcare and other benefits; transportation; and advocacy. Since the August 2023 wildfire, she has been a key member of the Maui Disability Task Force to ensure the needs of survivors with access and functional needs are recognized. Kathleen is currently a student in the Community Health Worker Certificate program at UH Maui College.

King Van Nostrand, Program Administrator Na Hoaloha is a small, diverse agency that focuses on quality rather than quantity. Three employees have learned to cross-train, multitask, and juggle several responsibilities at once. Like most successful organizations, Na Hoaloha provides a compassionate platform

for both participants and volunteers to engage in communication, support, and delivery fulfillment. At the same time, our staff facilitates new requests for service and urgent calls for help. Our Executive Director, King Van Nostrand, has been involved with Na Hoaloha for several years as President of the Board of Directors, before choosing to work in daily operations. King comes with twenty-five years of business ownership and a broad resume in logistics and order processing. His passion for problem-solving is only second to his compassion for the less fortunate; King strives for professional excellence, business integrity, and honest hard work. King's volunteering roots trace back to his free snow shoveling service to Long Island seniors living on his street. Giving back to the community was a strong message that King carries forward in Na Hoaloha.

Staff Position(s) and Compensation Executive Director-King Van Nostrand \$65,000/year
Volunteer Coordinator-Judy Guajardo-\$55,000/year
Kathleen Kenney-Program Navigator-\$45,000/year

Other Information

Pending Litigation N/A

Special Licensure or Accreditations N/A

Private Educational Institutions This grant will not be use to support or benefit in any public or private educational institution.

Confirmations

Documentation of Federal Impacts

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Hawaii Compliance Express Certificate

☐

Active Status with the Hawaii AG

☐

IRS Determination Letter

☐

Certificate of Good Standing by the DCCA

☐

Records Retention Policy

☐

By-laws or Corporate Resolutions

☐

Authorized Representative Certification

☒

Signee Title Executive Director

System Information

Application Type	Act 310 Nonprofit Grant Application	Applied Date	10/21/2025, 11:47 AM
Owner Name	Grants Management	Category	Grant Application
Created By	Grants Management Site Guest User, 10/21/2025, 10:28 AM	Created Date	10/21/2025, 10:28 AM
Last Modified By	Geneveive Kosay, 10/26/2025, 8:08 PM	Last Modified Date	10/26/2025, 8:08 PM

Files

Proof of Funding Cuts Na hoaloha

Last Modified **10/22/2025, 4:22 PM**
Created By **Geneveive Kosay**

Document Retention Policy Nahoaloha

Last Modified **10/22/2025, 4:22 PM**
Created By **Geneveive Kosay**

Corporate Resolution January 2023 Na hoaloha

Last Modified **10/22/2025, 4:22 PM**
Created By **Geneveive Kosay**

By-Laws Nahoaloha

Last Modified **10/22/2025, 4:22 PM**
Created By **Geneveive Kosay**

2025 DCCA

Last Modified **10/21/2025, 11:43 AM**
Created By **Daniel Kwolkoski**

Na Hoaloha IRS 501c3

Last Modified **10/21/2025, 11:43 AM**
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Letter

Organizational Chart

Last Modified **10/21/2025, 11:27 AM**

Created By **Daniel Kwolkoski**

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Individual Application History

10/26/2025, 8:08 PM

User **Geneveive Kosay**

Action **Changed **Application Status** from Submitted to **Application Accepted**.**

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