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IA-0000000434

Individual Application

Application ID	IA-0000000434	Account	AUW Grants Management
Application Status	Application Accepted	Contact	Eric Becerra

ACT 310 - Application for Grants

Legal Name of Requesting Org/Individual	United States Veterans Initiative	DBA	U.S.VETS
Type of Business Entity	501 (C)(3) Non-Profit Corporation	Existing Service(Presently in Operation)	Yes
Mailing Address	85-638 Farrington Highway Waianae, Hawaii 96792 United States	Amount of State Funds Requested	\$3,044,245.04
Island	Oahu		

Program Overview

Program 1 Overview

Program 2 Overview

Program 3 Overview w

Department Notes

Agency Eligibility

Recipient of Terminated Federal Funding	Yes	Able to Provide Documentation Evidence	Yes
Serves Negatively Impacted Populations	Yes	Narrative	U.S.VETS respectfully requests consideration for advanced payment to ensure continuity of housing and supportive services in light of current and anticipated disruptions to federal and state funding streams. Because approximately 95 percent of U.S.VETS' funding is provided on a reimbursable basis, the organization lacks sufficient liquidity to sustain services if reimbursements from federal sources are delayed or temporarily halted. Advanced payment would provide the necessary cash flow to maintain uninterrupted operations and ensure that veterans and their families continue to receive critical housing and supportive services during funding gaps or delays. Recent federal developments have created significant uncertainty across the continuum of veteran services. Several key programs, including the Emergency Food and Shelter Program (EFSP), the

Staff Sergeant Parker Gordon Fox Suicide Prevention Grant Program, the Homeless Women Veterans and Homeless Veterans with Children Reintegration Grant, and funding for the Supportive Services for Very Low-Income Veteran Families (SSVF) and Homeless Veterans with Special Needs programs, are temporarily extended but at risk of delayed appropriations and implementation due to the federal budget reconciliation process. These extensions have yet to be fully authorized, threatening operational continuity. The cancellation of the VA's Kaua'i HCHV solicitation, which followed the federal government shutdown, further underscores the volatility of current funding conditions and reflects a broader trend of stalled solicitations and contracting activity that could disrupt essential veteran housing programs statewide.

Locally, Hawai'i's nonprofit sector faces heightened financial vulnerability. The University of Hawai'i Economic Research Organization and the Hawai'i Community Foundation's report, "The Vulnerability of Hawai'i's Nonprofit Sector to Cuts in Federal Funding" (October 2025), found that more than one-third of human service providers depend on federal grants for over 20 percent of their operating budgets, leaving essential housing programs exposed to interruption. By comparison, U.S.VETS relies on federal funding for at least 80 percent of its operating budget, placing the organization, and the individuals it serves, at significantly higher risk should federal reimbursements or appropriations be delayed. Partners in Care's "Impact Analysis: The Potential Loss of HUD Funding on Homeless Programs" (April 2025) also warns of widespread delays and contract cancellations tied to an 84 percent staff reduction within HUD's Office of Community Planning and Development, with 60 million dollars in national funding for affordable housing stalled.

These conditions have directly affected U.S.VETS operations. Across O'ahu and the neighbor islands, the agency is experiencing an increased need for emergency food support, growing demand for shelter and rapid rehousing services, and higher maintenance and operational costs within Long-Term Supportive Housing. Approximately 30 percent of tenants in permanent housing are no longer covered by federal subsidies such as Emergency Housing Vouchers, a figure projected to increase as funding sunsets. In addition, new federal mandates such as stricter case management ratios and expanded staffing requirements have been introduced without corresponding funding, further straining operational

capacity.
All referenced reports have been
attached to this application.

Date Funding Stopped 9/3/2025

Amount of Other Funds Available

State Fund Total Amount	\$6,257,364.81	County Fund Total Amount	\$2,794,761.37
Federal Fund Total Amount	\$9,425,580.71	Private/Other Fund Total Amount	\$356,886.00
Total Amount of State Grants	\$24,251,079.45	Unrestricted Assets	\$367,950.04

Contact Person for Matters Involving this Application

Applicant Name	Eric Becerra	Applicant Title	Grants Manager
Applicant Phone	213-905-2301	Applicant Email	ebecerra1@usvets.org

State of Hawaii Eligibility

Organization is Licensed or Accredited	Yes	Nonprofit is a 501c3	Yes
Complies with Anti-Discrimination Laws	Yes	Nonprofit has Governing Board	Yes
Will not Use State Funds for Lobbying	Yes	Is Incorporated Under Laws of State	Yes
Will Allow Access to Audit Records	Yes	Has Bylaws and Policies	Yes

Account Information

Organization Name	United States Veterans Initiative	Organization DBA	U.S.VETS
EIN	██████████	Street	85-638 Farrington Highway
Account Email	ebecerra1@usvets.org	City	Waianae
Account Phone	213-905-2301	State	HI
Website	https://usvets.org/	Zip	96792
Mission Statement	To prevent and end veteran homelessness. We empower veterans and families through housing, comprehensive services and advocacy.		

Point of Contact

Point of Contact First Name	Eric	Point of Contact Last Name	Becerra
Point of Contact Title	Grants Manager	Point of Contact Email	ebecerra1@usvets.org
Point of Contact Phone	213-905-2301		

Leadership

Leadership First Name	Tanya	Leadership Last Name	Brown
Leadership Title	Executive Director	Leadership Email	tbrown@usvets.org

Leadership Phone (808) 341-7833

Background and Summary

Applicant Background	U.S.VETS is a 501(c)(3) nonprofit organization established in 1993 with a mission to end veteran homelessness. Over more than three decades, U.S.VETS has become the nation's largest nonprofit dedicated to serving veterans experiencing or at risk of homelessness. The organization operates 46 residential and service sites across 14 locations nationwide and serves more than 11,000 veterans and their families annually through housing, mental health and substance use treatment, workforce development, and wraparound supportive services. U.S.VETS Barber's Point, located in Kalaeloa, opened in 2003 as Hawai'i's first transitional and permanent housing facility exclusively for veterans experiencing homelessness. The program provides emergency, transitional, and permanent supportive housing, coupled with clinical case management, employment assistance, and behavioral health services. Barber's Point remains the only Grant and Per Diem (GPD) provider on O'ahu and continues to serve as the central hub for veteran housing and reintegration services in the state. Building on its success at Barber's Point, U.S.VETS was asked by the State of Hawai'i to expand its services to meet the growing needs of the broader community. In response, U.S.VETS opened the Pai'olu Kaiāulu facility in Wai'anae in 2007, now known as U.S.VETS Wai'anae. The Wai'anae site has since become the largest homeless shelter on the Wai'anae Coast, serving both individuals and families through a comprehensive, low-barrier Housing First model that integrates the culturally responsive principles of the 'Ohana Nui approach. U.S.VETS Wai'anae provides emergency, transitional, and supportive housing; case management; children's programming; and access to mental health and employment resources. Together, U.S.VETS Barber's Point and U.S.VETS Wai'anae serve as trusted and essential providers of veteran and family homelessness services on O'ahu. Last fiscal year alone, Barber's Point served 1,391 individuals and Wai'anae served 1,300, helping Hawai'i's most vulnerable community members secure housing, rebuild their lives, and achieve lasting independence.
Funding Request Purpose	The goal of this request is to prevent and end homelessness across O'ahu by strengthening and expanding U.S.VETS' comprehensive housing continuum, which includes the Emergency Shelter (including Hoptel), Rapid Rehousing (RRH), and Long-Term Supportive Housing (LTSH) programs. Guided by the Housing First and Ohana Nui frameworks, U.S.VETS ensures that every veteran and family served has access to safe housing, nutritious meals, and individualized supports that foster lasting stability. As noted in the target population section, the agency anticipates increased demand for these services due to rising housing costs, limited affordable units, and persistent service gaps across the island. These challenges have placed growing pressure on each level of the continuum. The Emergency Shelter program faces rising food insecurity and higher demand for emergency shelter beds as veterans struggle to meet basic needs. Rapid Rehousing has been affected by shrinking federal subsidies and increased costs, forcing the agency to absorb unfunded service gaps to maintain stability for clients. Long-Term Supportive Housing is increasingly impacted by potential losses in permanent supportive housing funding, higher maintenance costs, and an uptick in unpaid rent among tenants no longer supported by Emergency Housing Vouchers. In addition, new federal mandates, such as stricter case management ratios and expanded staffing requirements, have been introduced without corresponding funding, further straining operational capacity. U.S.VETS employs a client-centered service framework that emphasizes low-barrier access, collaboration, and individualized care. During intake and assessment, staff work directly with participants to develop Individualized Housing and Employment Plans (IHEPs). These plans are designed in collaboration with clients and regularly updated as they progress through the program. Key areas of focus include: • Immediate emergency housing needs; • Health and medical considerations; • Barriers to obtaining and maintaining permanent housing; • Employment readiness, training, and placement; • Housing affordability and access to long-term subsidies; - and • Retention supports to sustain housing stability. The Emergency Shelter program provides immediate housing and stabilization services for veterans experiencing homelessness or crisis. It offers a safe and structured environment where participants can meet their basic needs while working toward permanent housing. Emergency Shelter outcomes include: • Emergency Shelter outcomes include: • Number of meals provided to Emergency Shelter participants: 630,994 • Number of individuals served in Emergency Shelter: 461 The Rapid Rehousing (RRH) program assists veterans and families who are homeless or at imminent risk of losing housing by connecting them quickly to safe, affordable housing and supportive services. Rapid Rehousing outcomes include: • Number of individuals served through RRH: 478 The Long-Term Supportive Housing (LTSH) program promotes sustained housing stability for veterans who have already achieved permanent housing but continue to require ongoing support. Long-Term Supportive Housing (LTSH) outcomes include: • Number of LTSH participants served: 72 All services are delivered by a diverse and trauma-informed team, including case managers, veteran service specialists, resident assistants, clinical staff, and program managers. Each staff member receives training in Housing First, Harm Reduction, Motivational Interviewing, Trauma-Informed Care, and HMIS protocols to ensure consistent service quality. Regular coordination with the Department of Veterans Affairs, the State of Hawai'i Homeless Programs Office, local landlords, and community partners ensures alignment with the broader O'ahu Continuum of Care.
Geographic Coverage Served	U.S.VETS Barber's Point and U.S.VETS Wai'anae provide housing and supportive services to veterans and their families across the island of O'ahu, while also supporting operations that extend to the islands of

Hawai'i, Maui, and Kaua'i, and the Territory of Guam. Together, these programs serve urban, suburban, and rural communities, including some of Hawai'i's most underserved and geographically isolated areas where access to services is limited.

The Barber's Point site, located in Kapolei, operates as the central hub for veteran services in the State of Hawai'i, coordinating outreach, housing, and case management for veterans across all islands. The Wai'anae site, located on the west coast of O'ahu, provides critical services for families and individuals experiencing homelessness in the Wai'anae Coast region, which has the highest rates of unsheltered homelessness in the state.

Collectively, U.S.VETS' Hawai'i programs reach hundreds of veterans and families annually, ensuring access to housing, behavioral health care, employment support, and essential resources statewide. Through collaboration with local partners and the U.S. Department of Veterans Affairs, U.S.VETS maintains a consistent and coordinated presence across multiple islands, strengthening Hawai'i's continuum of care and advancing the goal of ending homelessness among veterans and their families.

**Public Purpose or
Need Served**

U.S.VETS is dedicated to serving Hawai'i's communities by providing critical housing and supportive services for veterans and civilians, and their families, experiencing or at risk of homelessness, with programs based on O'ahu and an impact that extends across the entire state. As the nation's largest veteran services provider, U.S.VETS delivers a comprehensive continuum of care that includes housing, healthcare access, mental health and substance use treatment, case management, employment support, and food security. These programs ensure that these vulnerable populations receive the stability, care, and community connection necessary to rebuild their lives.

Recent reductions in federal funding have created immediate challenges to maintaining service levels and staffing. The programs most affected include Food Support (with rising demand for emergency food), Emergency Shelter Support for both sites, Permanent Supportive Housing (PSH) at risk of reduced capacity, and Long-Term Supportive Housing, where maintenance repairs and unpaid rent are growing concerns. Approximately 30% of clients currently lack dedicated funding, and that number is expected to increase as Emergency Housing Vouchers and subsidies expire. Additional gaps have emerged in Food and Security services and Rapid Rehousing (RRH) subsidies, including associated indirect costs and administrative support.

These cuts will have a major impact that will threaten lasting implications and a drastic rise in homelessness across our community, U.S.VETS' permanent housing retention rate averages 95% across all sites, with U.S.VETS Wai'anae maintaining a 99% retention rate. These programs not only help individuals and families exit homelessness but ensure they remain stably housed, reflecting a model that delivers both immediate relief and long-term success. Act 310 funding will help close existing gaps by preserving this critical infrastructure, preventing service interruptions, and ensuring that veterans and their families continue to receive the essential, life-stabilizing support they depend on.

**Target Population
Served**

The primary population to be through these programs include veterans and civilians, and their families, who are experiencing homelessness or are at imminent risk of losing their housing. Many face intersecting challenges such as mental illness, substance use disorders, chronic medical conditions, and physical disabilities, all of which limit their ability to maintain stable housing. Veterans are particularly vulnerable due to long delays in accessing VA benefits, rising living costs, and limited supportive housing options across the islands. Families of veterans are similarly affected, struggling to secure affordable housing and meet basic needs amid Hawai'i's worsening housing crisis. Moreover, 56% of Hawai'i households are rent-burdened, paying more than 30% of their income toward housing, and 28% are severely rent-burdened, paying over half their income in rent.

Economic instability remains one of the most significant barriers to housing stability for the clients U.S.VETS serves. According to the 2024 O'ahu Point-in-Time (PIT) Count, an estimated 4,494 individuals were experiencing homelessness on the island, a 12 percent increase from 2023. This escalation reflects the deepening affordability crisis and the shortage of supportive housing statewide. While Hawai'i's unemployment rate has improved to 2.6 percent as of August 2025 (State of Hawai'i Local Area Unemployment Statistics), research from the Economic Research Organization at the University of Hawai'i indicates that many residents remain underemployed, working part-time or in positions that do not fully utilize their skills. Veterans are disproportionately affected by this issue. The LinkedIn 2020 Veteran Opportunity Report found that veterans are 37 percent more likely to be underemployed than non-veterans. This underemployment, combined with high costs of living, has made maintaining permanent housing and achieving financial stability increasingly difficult for low-income veterans and their families.

All of the clients served by U.S.VETS Barber's Point and U.S.VETS Wai'anae are low-income residents living at or below the federal poverty line, with many identifying as part of racial or ethnic minority groups. In Wai'anae, a large proportion of clients are Native Hawaiian or immigrants with limited English proficiency, which creates additional barriers to employment and access to services. Approximately 40 percent of clients are over the age of 50, a figure that continues to rise as Hawai'i's kupuna population grows. Families also represent a significant portion of those served, with more than 700 children receiving services annually through Wai'anae programs. Both aging veterans and families with children require tailored support, including case management, income stabilization, and housing retention services that prevent recurrent homelessness.

For more than 32 years, U.S.VETS has delivered a continuum of care model that integrates housing, treatment, and employment to address the multifaceted needs of veterans and their families. At Barber's Point, operations focus on single veterans through transitional housing, workforce readiness, and behavioral health services. Meanwhile, the Wai'anae Civic Center emphasizes family services, providing emergency

shelter, case management, workforce development, education, and medical care in a therapeutic environment. Across both sites, U.S.VETS applies a Housing First, trauma-informed, and culturally responsive framework that addresses the root causes of homelessness by combining evidence-based mental health care, substance use treatment, job training, and benefits advocacy. This approach empowers veterans and their families to achieve long-term stability, rebuild independence, and reintegrate into their communities.

Summary and Outcomes

Measure(s) of Effectiveness	Program effectiveness will be measured through both output and outcome indicators tracked quarterly and reported to the State agency. These indicators provide an objective assessment of performance and alignment with state and federal housing goals. Emergency Shelter outcomes include: • Number of meals provided to Emergency Shelter participants: 38,813 • Number of individuals served in Emergency Shelter: 461 Rapid Rehousing outcomes include: • Number of individuals served through RRH: 478 Long-Term Supportive Housing (LTSH) outcomes include: • Number of LTSH participants maintaining stable housing: 72 These outcomes and measures will be reviewed quarterly to assess progress for each program.
Projected Annual Timeline	All programs covered by this request are currently operating, and no ramp-up or implementation period is required. Services and performance tracking will continue seamlessly throughout the fiscal year to ensure veterans achieve and sustain stable housing. Quarter 1 (Months 1–3) Programs maintain full operations. New and returning participants complete intake and, as applicable, update their Individualized Housing and Employment Plans (IHEPs). Emergency Shelter provides stabilization services, meals, and housing navigation; RRH facilitates rental placements and short-term financial assistance; and LTSH tenants engage in regular case management, life skills, and community activities. Projected Outcomes: • Emergency Shelter: 115 individuals served, 38,813 meals provided • RRH: 120 individuals served • LTSH: 72 tenants retained in housing (duplicated) Quarter 2 (Months 4–6) Case management and service coordination continue, with mid-year reviews of participant progress and updates to IHEPs. Staff conduct housing inspections, coordinate with landlords, and track client outcomes related to housing stability and employment. Projected Outcomes: • Emergency Shelter: 115 individuals served, 38,813 meals provided • RRH: 120 individuals served • LTSH: 72 tenants retained in housing (total served) Quarter 3 (Months 7–9) Focus shifts toward sustaining long-term stability. Participants nearing discharge receive transition planning, benefits renewal support, and linkages to ongoing resources through VA and community partners. LTSH continues to provide on-site engagement, wellness, and peer-support activities. Projected Outcomes: • Emergency Shelter: 115 individuals served, 38,813 meals provided • RRH: 119 individuals served • LTSH: 72 tenants retained in housing (total served) Quarter 4 (Months 10–12) Programs conduct end-of-year evaluations and compile outcome data. Staff review cumulative progress in housing placements, meal provision, and tenant retention to inform goals for the next fiscal year and strengthen overall program delivery. Projected Outcomes: • Emergency Shelter: 115 individuals served, 38,813 meals provided • RRH: 119 individuals served • LTSH: 72 tenants retained in housing (total served)
Quality Assurance and Evaluation Plans	All U.S.VETS' programs are rigorously evaluated by local and national management staff that includes an outside contracted Evaluation Specialist. Monthly, quarterly and annual reports are a staple of U.S.VETS' reporting mechanisms with review of performance data informing the agency's continuous improvement of programs. For all programs, U.S.VETS employs a structured evaluation mechanism for all its programs. Below is a succinct description of the evaluation process: 1) Staff are trained in the accurate collection, input and maintenance of all program data into HMIS and the MyCaseRecords Case Management software and Excel-based databases. 2) U.S.VETS employs a National Data Specialist and Evaluation Specialist to review for accuracy both the data collection process and performance data reports. 3) Program and organizational management personnel compile monthly performance data for review by

management for systematic review of progress on key outputs and inputs. For the shelter grant, a review of all outputs and outcomes stipulated in the RFP occurs on a monthly basis.

4) In preparation of the quarterly performance and activity reports, personnel will review and finalize client and program data in the HMIS and internal U.S.VET system.

5) The Clinical Director / Clinical Team tabulate data with the help of U.S.VETS National Evaluation team.

6) Finalized reports will be reviewed by the U.S.VETS Wai'anae Executive Director.

7) The U.S.VETS Wai'anae Executive Director and Clinical Director will convene meetings to review program progress with team members and identify areas needing improvement including action plans for implementation. Areas underperforming will be monitored through internal monthly performance review until the next full quarterly review.

8) U.S. VETS' management team will be available as needed to meet with State officials to discuss program progress and any needed modifications.

U.S.VETS employs several tools and strategies to gather this comprehensive feedback and ensure continuous quality improvement:

1) USPEQ Surveys: The U.S. Provider and Employee Quality (USPEQ) annual surveys are administered to measure satisfaction with various aspects of the services provided, including accessibility, effectiveness, and overall experience. The feedback gathered is systematically analyzed to identify areas of strength and opportunities for improvement.

2) Client Feedback: U.S.VETS provides multiple channels for clients to offer feedback, ensuring that all voices are heard. These avenues include suggestion boxes, direct feedback to staff, online feedback forms, and regular satisfaction surveys.

3) Input from Individuals with Lived Experience: U.S.VETS actively seeks input from individuals with lived experience of homelessness and mental health challenges. This input is gathered through focus groups, one-on-one interviews, and advisory boards. The National Board of Directors includes a member with lived experience.

4) Integration into Program Adjustments and Enhancements: The data and insights gathered from these various feedback mechanisms are systematically reviewed by management staff and integrated into the continuous quality improvement process.

The privacy and confidentiality of client information are strictly maintained in accordance with all applicable laws, rules, and regulations with secured electronic systems requiring staff logins, tracking activity, and encrypting information when required.

Scope of Work

U.S.VETS Hawai'i delivers a comprehensive housing continuum that supports veterans and their families whether in immediate crisis, transitioning into housing, or maintaining long-term stability. Guided by the Housing First and Ohana Nui frameworks, the agency prioritizes low-barrier access, client choice, and integrated supports that address each participant's physical, emotional, and economic well-being. All participants work with staff to develop an Individualized Housing and Employment Plan (IHEP). Each IHEP is designed in collaboration with the client and regularly reviewed to track progress in housing, employment, and overall wellness.

The Emergency Shelter program provides immediate housing and stabilization services for veterans experiencing homelessness or crisis. It offers a safe and structured environment where participants can meet their basic needs while working toward permanent housing. Veterans receive three daily meals, access to pantry resources, and individualized case management guided by their IHEP, focusing on housing navigation, income development, and reconnection to VA and community supports. Participants also access behavioral health counseling, substance use recovery services, and employment readiness programs that promote long-term stability. The primary objective of the Emergency Shelter program is to ensure that each veteran exits the shelter with a concrete housing plan and the supports necessary to sustain it.

The Rapid Rehousing (RRH) program assists clients and their families who are currently unhoused or at imminent risk of losing their housing. Its purpose is to reduce the length of time clients remain homeless by connecting them to safe, affordable housing as quickly as possible. Participants receive short-term financial assistance for rent and utilities, as well as individualized case management and employment services aligned with their IHEP. Case managers help clients and families strengthen income through job placement, benefits enrollment, and budgeting support, while also addressing barriers to long-term stability. RRH also includes food assistance and access to grocery and meal resources to promote wellness and self-sufficiency. Through this program, participants secure permanent housing and develop the financial and personal stability needed to maintain it.

The Long-Term Supportive Housing (LTSH) program serves veterans who have achieved permanent housing but require ongoing support to sustain stability. The program's service coordinator provides case management and coordination with property management staff to ensure consistent tenant support. Each tenant's IHEP outlines individualized housing and employment goals, which are monitored and updated as needs evolve. U.S.VETS facilitates regular transportation for grocery trips and VA appointments, social and life skills activities, and monthly Town Hall meetings to strengthen community engagement. Activities include cooking classes, job retention workshops, relapse prevention groups, peer mentoring, and wellness events that foster independence and connection. The program also provides case management or clinical support for tenants at risk of losing housing and maintains overnight staff for site safety and emergency response. Program operations are overseen by U.S.VETS' Executive Directors and Program Managers, supported by Case Managers, Service Coordinators, and administrative staff. Staff collect and analyze data on housing placements, retention, and service utilization to evaluate program effectiveness and improve outcomes. Regular coordination with community partners, landlords, and the VA ensures alignment with local systems of care and responsiveness to emerging needs across the island.

Financial Information

Q1 Requested Amount	\$761,061.00	Q3 Requested Amount	\$761,061.00
Q2 Requested Amount	\$761,061.00	Q4 Requested Amount	\$761,061.00
Sources of Funding	U.S.VETS continues to pursue renewal and reapplication for several core federal programs that sustain operations across its Hawai'i sites. These include U.S. Department of Veterans Affairs (VA) grants such as the SSG Fox Suicide Prevention Program, Supportive Services for Veteran Families (SSVF), and the Grant & Per Diem (GPD) programs supporting Transitional Housing, Aftercare Case Management, and the Special Needs initiative targeting homeless female veterans. The organization also plans to renew its Legal Services for Veterans (LSV) grant and reapply for Department of Labor funding through the Homeless Veterans Reintegration Program (HVRP) to strengthen employment and workforce development services. Additionally, a recent Health Care for Homeless Veterans (HCHV) solicitation for Kaua'i, intended to be operated through the Barber's Point facility, was submitted but later cancelled by the U.S. Department of Veterans Affairs. While awaiting forthcoming federal opportunities, U.S.VETS is actively pursuing other public and private funding sources to supplement and sustain programs as new opportunities are released. Current pending opportunities include the following: • Opportunity: May and Stanley Smith Charitable Trust – Any Women Veterans Amount Requested: \$62,500.00 Status: Pending • Opportunity: Daughters of the American Revolution (DAR) – Veterans Outreach Women (VOW) Location: Barber's Point Focus Area: Women's Services Status: Proposal Submitted • Opportunity: State of Hawai'i – Homeless Programs Office (HPO) Location: Barber's Point / Wai'anae Civic Center (WCC) Focus Area: Emergency Shelter Status: Proposal Submitted U.S.VETS will continue to identify and pursue additional public and private funding opportunities to ensure program continuity, sustain critical housing and supportive services, and meet the evolving needs of veterans and their families throughout Hawai'i.	State and Federal Tax Credits	U.S.VETS has not received any state or federal tax credits for its Hawai'i sites or programs within the past three years. The agency has not applied for, nor does it currently anticipate applying for, any state or federal tax credits related to capital projects at this time.
State and Federal Contracts and Grants	U.S.VETS Hawai'i operates through a diverse portfolio of federal, state, and county funding streams that together support emergency shelter, transitional housing, rapid rehousing, supportive services, and community-based programming for veterans and	Prior FY Balance of Unrestricted Assets	\$ 367950.04 for U.S.VETS Barber's Point and U.S.VETS Wai'anae Civic Center

individuals experiencing homelessness.

The organization currently holds or will be receiving the following contracts and grants through fiscal year 2026:

Barber's Point (BP):

- U.S. Department of Labor – HVRP (Homeless Veterans Reintegration Program): Workforce – Rural, Year 2 of 3, \$490,372.
 - U.S. Department of Veterans Affairs – Grant and Per Diem (GPD), Year 3 of 3, \$745,743.67.
 - U.S. Department of Veterans Affairs – Case Management/Aftercare, Year 1, \$300,000.
 - U.S. Department of Veterans Affairs – GPD Special Needs, \$610,032. (Authorization pending the Congressional Continuing Resolution (CR))
 - U.S. Department of Veterans Affairs – SSVF (Supportive Services for Veteran Families) FY24 and FY25, \$5,443,656 each year. (Authorization pending the CR)
 - U.S. Department of Veterans Affairs – SSVF Housing Navigator, \$370,316.75. (Authorization pending the CR)
 - State of Hawai'i – HPO Shelter + 5% Supplemental Award, \$224,438.
 - State of Hawai'i – HPO Housing First + 5% Supplemental Award, \$2,100,000.
 - City & County of Honolulu – Kama'okū Housing First, \$140,000.
 - City & County of Honolulu – ESG (Emergency Solutions Grant) Outreach, \$100,000.
 - City & County of Honolulu – ESG Shelter Operations, \$24,750.
 - County of Kaua'i – Homeless Programs (Emergency Housing), \$19,566.
 - U.S. Department of Veterans Affairs – Hoptel Programs (Ewa, Seniors, Kaua'i, Hilo, Guam, Kona), multi-year contracts totaling more than \$1 million in aggregate annual funding. (Authorization pending the CR)
- Wai'anae Civic Center (WCC):
- State of Hawai'i – Homeless Programs Office: Emergency Shelter, \$1,884,179.
 - State of Hawai'i – Homeless Programs Office: Housing Placement Program, \$550,000.
 - City & County of Honolulu – Housing First Increment II, \$2,560,000.
 - U.S. Department of Veterans Affairs – Hoptel (6 Beds), \$186,150. (Authorization pending the CR)
 - U.S. Department of Veterans Affairs – 10 Adult beds and 10 Minor Dependent beds, \$159,833.
 - State of Hawai'i – USDA: Children Meal Reimbursement, \$44,000.
 - Hawai'i Community Foundation – Westside Coalition, \$1,858,919.
 - United Way – Safety Net: Operating Costs, \$37,000.
 - Kulia I Ka Nuu: 19 Emergency Housing Beds and 12 Permanent Supportive Housing Units, \$1,271,458.

• City & County of Honolulu (ESG):
Operating Costs shared with Barber's
Point, \$124,000.

Experience, Capability, and Personnel

Skills and Experience

U.S.VETS is a nationally recognized leader in the delivery of services to veterans, with the agency and its staff receiving national recognition and numerous awards for their efforts. Last year, U.S.VETS supported more than 11,400 veterans, including providing 445,691 bed nights at U.S.VETS locations and placing 1,111 veterans into jobs. The organization has extensive experience in all proposed areas of activity and is proud to be meeting or exceeding its anticipated performance measures, contributing directly to reducing the nation's veteran homelessness from over 275,000 to 32,882 (VA PIT, January 2024) since its inception. U.S.VETS has a proven track record of efficiently utilizing resources to maximize impact, leveraging its national infrastructure and economies of scale to maintain cost-effectiveness. With more than 32 years of experience, the agency manages an annual \$110 million budget supported by over 100 government contracts, including grants from the Department of Veterans Affairs (VA), the Department of Housing and Urban Development (HUD), and the Department of Labor (DOL). With 46 residential sites and service centers across seven states and territories, agency infrastructure includes administrative and operational support, staff training, and access to partners and general funds, among other resources. Cost-effectiveness is supported by U.S.VETS' data-driven approach. The organization uses systems such as MyCaseRecords and the Homeless Management Information System (HMIS) to track client progress and outcomes, ensuring that resources are allocated effectively and in alignment with best practices. U.S.VETS also employs a comprehensive system of internal checks and balances to prevent waste, abuse, fraud, and criminal activity while ensuring strong administrative oversight. The organization maintains strict financial controls, including multi-level approval processes for expenditures, regular internal and external audits, and compliance monitoring to safeguard program funds. Leadership conducts regular reviews to identify and address operational gaps proactively. This structured approach ensures transparency, accountability, and the effective use of resources to support veterans. Furthermore, U.S.VETS' extensive experience managing federal, state, and local grants ensures compliance with budgetary guidelines and cost standards set by HUD and VA. By combining financial assistance with robust case management and leveraging partnerships with landlords and service providers, the agency achieves housing stability for veterans while maintaining cost-effectiveness. All programs included in this request are currently operational and actively serving participants, demonstrating U.S.VETS' proven capacity to implement, manage, and sustain programs of this scope. Each program, Emergency Shelter (including Hoptel), Rapid Rehousing, and Long-Term Supportive Housing, has consistently met or exceeded contract performance goals over the past three years, reflecting a track record of success and compliance across federal, state, and county funding sources. Notable examples of current and recent contracts include the VA Hoptel contracts for Ewa (36C26124D0018) and 3B2 (36C26125D0003), both maintaining occupancy and permanent housing exit goals; the HCHV Respite Contract (36C26122Q0401) providing emergency beds for medically fragile veterans; and multiple VA Grant and Per Diem (GPD) programs such as the Standard GPD (USVI752-3866-459-PD-24) and Special Needs Grant (USVI752A3-6178-459-SN-25), which provide transitional housing and case management services. Additionally, the Cloudbreak Long-Term Supportive Housing Contract (Property Services Menu Agreement, 7071-027) supports permanent housing maintenance and stability for veterans transitioning from homelessness.

Facilities

U.S.VETS operates two primary facilities in Hawai'i. The first facility, located at 91-1039 Shangrila St., Building 37, Barber's Point in Kalaheo, Kapolei, HI 96707, serves over 100 veterans with comprehensive transitional housing and supportive services. U.S.VETS maintains site control of the Barber's Point Veterans Transitional Facility, which is leased from Cloudbreak Hawai'i under a long-term lease agreement with the U.S. Department of Veterans Affairs. The campus also includes Kama'okū, a community of 36 tiny homes that provide permanent housing solutions for formerly homeless individuals. In addition to the Barber's Point campus, U.S.VETS operates emergency shelter beds across scattered-site locations through its Hoptel programs on O'ahu (Ewa and Honolulu) as well as on the islands of Kaua'i, Guam, and Hawai'i Island (Hilo). These sites provide short-term emergency housing and supportive services for veterans in crisis while assisting them in securing permanent housing. The second main facility, located at 85-638 Farrington Hwy in Wai'anae, operates as a critical support hub on the Leeward Coast of O'ahu. The Wai'anae facility, situated at the Wai'anae Civic Center, is owned by the State of Hawai'i. Through a contract with the State, U.S.VETS is authorized to operate the site and provide emergency shelter and supportive services (contract attached). This location offers up to 170 community beds and 16 beds specifically for veterans, supporting families, singles, and couples through comprehensive services including case management, workforce development, education, and medical care in a therapeutic environment.

Proposed Staffing and Service Capacity

Daily operations of U.S.VETS housing and supportive services are managed and supported by a multidisciplinary team of dedicated staff. The team members assigned to this project include a Director of Behavioral Health, two Resident Monitors, two Operations Managers, two Case Managers, a Housing Specialist, a Property and Income Coordinator, six Resident/Veteran Assistants, a part-time Resident Service Coordinator, a part-time Program Manager, and an Emergency Housing Coordinator.

In total, the program employs 16.75 full-time equivalent (FTE) staff across these positions, ensuring consistent coverage, coordination, and quality of care. Team members are responsible for implementing program goals in compliance with all funding requirements and ensuring that all activities are conducted in the best interest of participants.

In addition to their defined roles, staff members bring strong educational backgrounds, extensive professional experience, and deep cultural competence to their work. Leadership positions, such as the Executive Director (0.95 FTE) and Clinical Director (0.50 FTE), are held by individuals with advanced degrees—typically master's level—in management, social work, or related clinical fields, and more than five years of progressively responsible experience. Program management and operations staff, including the Program Manager (0.95 FTE) and Operations Manager (0.85 FTE), hold bachelor's degrees in relevant disciplines such as business administration or social services, with multiple years of supervisory or nonprofit experience.

Frontline and support staff are equally well-qualified and dedicated. Case Managers (4.0 FTE) possess varying levels of academic achievement, from high school diplomas to master's degrees in social work or related fields, complemented by one to two years of direct social service experience. Clinical and therapeutic services are supported by licensed clinicians and coordinators who hold master's degrees in psychology, counseling, or human services and have significant experience providing behavioral health interventions. Resident/Veteran Assistants (10.0 FTE) and Facilities Maintenance Specialists (1.0 FTE) provide essential day-to-day support and site upkeep, drawing on years of practical experience and strong interpersonal and teamwork skills.

Administrative oversight and support are further provided by the Chief Operating Officer, Vice President of Operations & Compliance, and Vice President of Programs, who ensure adherence to agency-wide standards, data reporting accuracy, and fiscal accountability.

Staff Position(s) and Compensation

The annual salary ranges for the three highest-paid employees are as follows:

Executive Director: \$110,000 – \$115,000

Executive Director: \$110,000 – \$115,000

Director of Behavioral Health: \$95,000 – \$100,000

Other Information

Pending Litigation

U.S.VETS is currently a party to a private civil matter involving a landlord related to a site renovation project. The case concerns a contractual dispute over renovation obligations and does not involve program operations, government funding, or service delivery. The matter is being handled through standard legal channels, and there are no outstanding judgments against the agency.

Special Licensure or Accreditations

Each U.S.VETS site has earned CARF (Commission on Accreditation of Rehabilitation Facilities) accreditation in recognition of the organization's commitment to continuous improvement and its ability to meet and exceed rigorous service and quality standards. In addition, in 2017, U.S.VETS Hawai'i was honored with the State of Hawai'i Homeless Programs Office Expanding Success Award for its outstanding efforts in the community, including the provision of critical housing services and comprehensive case management.

Private Educational Institutions

N/a

Confirmations

Documentation of Federal Impacts



Hawaii Compliance Express Certificate



IRS Determination Letter



Records Retention Policy



Authorized Representative Certification



Active Status with the Hawaii AG



Certificate of Good Standing by the DCCA



By-laws or Corporate Resolutions



Signee Title

Executive Director

System Information

Application Type Act 310 Nonprofit Grant Application

Applied Date 10/24/2025, 12:36 PM

Owner Name	Grants Management	Category	Grant Application
Created By	Eric Becerra, 10/17/2025, 11:38 AM	Created Date	10/17/2025, 11:38 AM
Last Modified By	Geneveive Kosay, 10/26/2025, 9:08 AM	Last Modified Date	10/26/2025, 9:08 AM

Federal Grants**N/A**

Name of Program	Program 1
Original Funding Award	
Amount Reduced or Cut	
Grant Cycle of Award	

N/A

Name of Program	Program 2
Original Funding Award	
Amount Reduced or Cut	
Grant Cycle of Award	

N/A

Name of Program	Program 3
Original Funding Award	
Amount Reduced or Cut	
Grant Cycle of Award	

Files**U.S.VETS Federal Grant Information**

Last Modified	10/24/2025, 12:32 PM
Created By	Eric Becerra

U.S.VETS_AGForm

Last Modified	10/24/2025, 12:27 PM
Created By	Eric Becerra

U.S.VETS_IRSLetter

Last Modified	10/24/2025, 12:26 PM
Created By	Eric Becerra

U.S.VETS_Bylaws

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U.S.VETS_DCCA

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U.S.VETS_RecordPol

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36C26125Q0909 Notice of Cancellation

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U.S.VETS_Future Sustainability Plan

Last Modified	10/24/2025, 12:18 PM
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U.S.VETS_Org Charts

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U.S.VETS_Personnel Salaries and Wages

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U.S.VETS_Budget Request Form

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U.S.VETS_Future Sustainability Plan

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TheVulnerabilityOfHawaiiNonprofitSectorToCutsInFederalFunding**Last Modified **10/24/2025, 11:25 AM**Created By **Eric Becerra****U.S.VETS_Future Sustainability Plan**Last Modified **10/24/2025, 7:28 AM**Created By **Eric Becerra****U.S.VETS_Org Charts**Last Modified **10/24/2025, 7:28 AM**Created By **Eric Becerra****Partners In Care_Impact Report III**Last Modified **10/23/2025, 1:42 PM**Created By **Eric Becerra****U.S.VETS_Future Sustainability Plan**Last Modified **10/23/2025, 1:41 PM**Created By **Eric Becerra****U.S.VETS_HCE_Certificate**Last Modified **10/23/2025, 1:24 PM**Created By **Eric Becerra****HR1 MQD impacts**Last Modified **10/23/2025, 1:18 PM**Created By **Eric Becerra****EFSP Phase 42 - No New News_Redacted**Last Modified **10/23/2025, 1:18 PM**Created By **Eric Becerra****The Vulnerability of Hawai'i's Nonprofit Sector to Cuts in Federal Funding - TheVulnerabilityOfHawaiiNonprofitSectorToCutsInFed**Last Modified **10/23/2025, 1:17 PM**Created By **Eric Becerra****continuing-appropriations-2026-section-by-section-final**Last Modified **10/23/2025, 1:17 PM**Created By **Eric Becerra****Hawai'i Compliance Express Certificate**Last Modified **10/21/2025, 8:38 AM**Created By **Eric Becerra****Individual Application History****10/26/2025, 9:08 AM**User **Geneveive Kosay**Action **Changed Application Status** from Submitted to **Application Accepted**.